# OFFICE OF BEHAVIORAL HEALTH

Bureau of Adult Mental Health Services Bureau of Child and Adolescent Mental Health Services Bureau of Drug and Alcohol Services

### 24-HOUR CRISIS HOTLINES:

re:solve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226)

#### BEHAVIORAL HEALTH EMERGENCY SERVICE

(for authorization of involuntary commitments)
Allegheny County Information, Referral and Emergency Services (IRES)
412-350-4456 (or call 911) TTY 412-350-3467



Information in the electronic version of this booklet is current as of February 2014. For the most current phone numbers and addresses please visit the DHS website: www.alleghenycounty.us/dhs/guides. aspx or http://pa211sw.org for a searchable, comprehensive listing of services in Allegheny County.

Allegheny County Department of Human Services
Office of Behavioral Health

Rich Fitzgerald, Allegheny County Executive

Marc Cherna, DHS Director

Patricia L. Valentine, Executive Deputy Director for Integrated Program Services Don Clark, DHS Deputy Director, Office of Behavioral Health

Mary Jo Dickson, Administrator, Bureau of Adult Mental Health Services Georgianne Palaoro, Administrator, Bureau of Child and Adolescent Mental Health Services

Latika Davis-Jones PhD, MPH, MSW, Administrator, Bureau of Drug and Alcohol Services

One Smithfield Street Third Floor Pittsburgh, PA 15222 Telephone: (412) 350-4456

TTY/TTD: (412) 350-3467

www.alleghenycounty.us/dhs/obh.aspx

The Director's Action Line (DAL): 1-800-862-6783

The DHS Office of Behavioral Health (OBH) contracts for and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

Produced by the DHS Office of Community Relations Karen L. Blumen, DHS Deputy Director March 2014

#### BEHAVIORAL HEALTH EMERGENCIES

re:solve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226) 333 N. Braddock Ave. Pittsburgh, PA 15208

Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day /7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. re:solve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

# Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4457 or 911, TTY 412-350-3467

This number answers 24 hours a day /7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a Physician or the Police.

#### **CONTENTS**

Places to Start for Mental Health Services	1
Other Mental Health Service Providers	3
Mental Health Drop-In Centers/Clubhouses*	12
Mental Health Advocacy & Recovery Services	12
Places to Start for Drug and Alcohol Services	15
Other Drug and Alcohol Service Providers	15
Advocacy and Recovery	28
Drug and Alcohol Advocacy Services	29
Emergency Shelter Providers	30
Phone Numbers for Allegheny County DHS.	32
BRIEF DESCRIPTIONS OF SERVICES	
Mental Health Services for Adults, Children and Adolescents	33
Drug & Alcohol Services for Adults, Children and Adolescents	36

#### **PLACES TO START** FOR MENTAL HEALTH SERVICES

#### **ALLEGHENY CHILDREN'S INITIATIVE**

www.pfq.org/aci

2304 Jane Street, Pittsburgh, PA 15203 (412) 431-8006

#### ALLIANCE FOR INFANTS AND TODDLERS

www.afit.org

2801 Custer Avenue, Pittsburgh, PA 15227 (412) 885-6000
Population served: Families with children birth to age three years

# CHARTIERS COMMUNITY MENTAL HEALTH AND RETARDATION CENTER, INC. www.chartierscenter.org

437 Railroad Street, Bridgeville, PA 15017 (412) 221-3302 Offices in: Bridgeville, South Hills communities

# FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

www.fswp.org

3230 William Pitt Way, Pittsburgh, PA 15238 1-888-222-4200 Offices in: Tarentum, New Kensington, Pittsburgh - East Liberty

#### **FAMILYLINKS**

www.familylinks.org

250 Shady Avenue, Pittsburgh, PA 15206 (412) 661-1800 2644 Banksville Road, Pittsburgh, PA 15216 (412) 343-7166

Community Support Center 250 Shady Avenue, Pittsburgh PA 15206 (412)924-0385

# **HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)**

www.hsao.info

2801 Custer Avenue, Pittsburgh, PA 15227 (412) 884-4500

## **PLACES TO START FOR MENTAL HEALTH SERVICES**

#### MERCY BEHAVIORAL HEALTH

www.mercybehavioral.org

Emergency Response 1-877-MERCYBH (1-877-637-2924)

Administrative Office – 1200 Reedsdale St., Pittsburgh, PA 15233 (412) 323-4500

Northside — 412 East Commons, Pittsburgh, PA 15212 (412) 323-4500 1200 Reedsdale Street, Pittsburgh, PA 15233

South Side -330 S. Ninth Street, Pittsburgh, PA 15203 (412) 488-4040

North Hills – 9983 Perry Highway, Wexford, PA 15090 (724) 935-1555

Center for Hearing and Deaf Services TTY (412) 281-1375

# MILESTONE CENTERS, INC.

www.milestonecentersinc.org

712 South Avenue, Wilkinsburg, PA 15221 (412) 731-9707
Offices in: Wilkinsburg, Monroeville, Penn Hills

# MON YOUGH COMMUNITY SERVICES, INC

www.mycs.org

Administration – 500 Walnut Street, 3rd Floor, McKeesport, PA 15132
Crisis and Intake – 606 Locust Street, McKeesport, PA 15132 (412) 675-8300
Prevention

#### PRESSLEY RIDGE SCHOOLS

www.pressleyridge.org

530 Marshall Avenue, Pittsburgh, PA 15214 (412) 321-6995

#### **PLACES TO START FOR MENTAL HEALTH SERVICES**

## STAUNTON CLINIC, SEWICKLEY VALLEY HOSPITAL

www.heritagevalley.org/Facilities/StauntonClinic\_Locations.aspx

111 Hazel Lane, Suite 300, Sewickley, PA 15143 (412) 749-7330

Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

# TURTLE CREEK VALLEY MH/MR, INC.

www.tcv.net

723 Braddock Avenue, Braddock, PA 15104 (412) 351-0222 — Requests for services Offices in: Braddock, Homestead, Turtle Creek, South Side

### WESTERN PSYCHIATRIC INSTITUTE AND CLINIC

www.wpic.upmc.com

3811 O'Hara Street, Pittsburgh, PA 15213 (412)624-1000 or toll-free 1-877-624-4100

# OTHER MENTAL HEALTH SERVICE PROVIDERS

# **ACHIEVA (FORMERLY ARC ALLEGHENY)**

www.achieva.info

711 Bingham Street, Pittsburgh, PA 15203 (412) 995-5000 or 1-888-272-7229 Population served: Children and adolescents with disabilities and their families. Supported employment services.

#### ADELPHOI VILLAGE

www.adelphoivillage.org

1119 Village Way, Latrobe, PA 15650 (724) 520-1111
Provides court-ordered services to children

## **BETHLEHEM HAVEN (MIRYAM'S)**

www.bethlehemhaven.org

Fifth Avenue Commons, 905 Watson St., Pittsburgh, PA 15219 (412) 391-1348

Population served: Adult women

Emergency services, transitional housing, medical, dental, obstetrics and mental health services

#### CENTER FOR FAMILY EXCELLENCE

www.cffei.org

409 Dinwiddie Street, Pittsburgh, PA 15219-3367 (412) 232-0322 x10

# CHILDREN'S INSTITUTE OF PITTSBURGH/PROJECT STAR

www.amazingkids.org

1405 Shady Avenue, Pittsburgh, PA 15217 (412) 420-2400

# **COMMUNITY HUMAN SERVICES CORPORATION**

www.chscorp.org/

374 Lawn Street, Pittsburgh, PA 15213 (412) 246-1600

# COMMUNITY EMPOWERMENT ASSOCIATION, INC.

www.ceapittsburgh.org

7120 Kelly Street, Pittsburgh, PA 15208 (412) 371-3689

Youth & Adolescent Afterschool Partial – (ages 5-18) Psychiatric evaluation, medication management, behavioral rehabilitation Outpatient Counseling – ages 5 and older (Group, family, individual therapy)

#### **DIVERSIFIED CARE MANAGEMENT**

2801 Liberty Avenue, Pittsburgh, PA 15222 (412) 261-5577

#### EASTER SEALS WESTERN PENNSYLVANIA

www.easterseals.com

2525 Railroad Street, Pittsburgh, PA 15222 (412) 281-1066 Supported Employment Services

### **EVERY CHILD, INC.**

www.everychildinc.org

6401 Penn Avenue, Suite 300, Pittsburgh, PA 15206 (412) 665-0600

Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA

#### **FAMILY RESOURCES**

www.familyresourcesofpa.org

141 South Highland Avenue, Pittsburgh, PA 15206 (412) 363-1702

#### FAMILY SERVICES OF WESTERN PENNSYLVANIA

www.fswp.org

310 Central City Plaza, New Kensington, PA 15068 (724) 335-9883

**NOTE:** Participants must be referred by their mental health care provider.

Psychiatric, social rehabilitation and Student Assistant Program Supported Employment Services

#### **FAYETTE RESOURCES**

www.fayetteresources.org

100 North First Street, Elizabeth PA 15037 (412) 382-7191

Population served: Individuals with medical, psychological, learning and behavioral challenges

#### FOCUS ON RENEWAL STO-ROX FAMILY HEALTH CENTER

www.forstorox.org

701 Chartiers Avenue, McKees Rocks, PA 15136 (412) 771-6462

#### **GLADE RUN LUTHERAN SERVICES**

www.gladerun.org

5648 Friendship Avenue, Pittsburgh, PA, 15206 (412) 661-1827

Outpatient Counseling - ages 5 and older (may include individual, family and group therapy) On-site psychiatric services for evaluation and/or medication management

**Wraparound (BHRS)** for children up to 21 years of age who have mental health or Autism Spectrum Disorder treatment needs.

#### **GOODWILL OF SOUTHWESTERN PENNSYLVANIA**

www.goodwillswpa.org

118 52nd Street, Pittsburgh, PA 15201 (412) 481-9005 Supported Employment Services

#### **HOLY FAMILY SHORES**

www.hfi-pgh.org

8324 Ohio River Blvd., Pittsburgh, PA 15202 (412) 766-9020 Ext. 474

#### INVISIONS. INC.

www.invisionhs.org

12450 Perry Highway, Wexford, PA 15090 (724) 933-5100 Population served: Youth Wraparound services, integrated residential, vocational and therapeutic supports

#### JEWISH FAMILY AND CHILDREN'S SERVICES

www.jfcspgh.org

5743 Bartlett Street, Pittsburgh, PA 15217 (412) 422-7200

### JEWISH RESIDENTIAL SERVICES, INC.

www.jrspgh.org

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213 (412) 325-0039

#### **KEYSTONE COMMUNITY MENTAL HEALTH SERVICES**

www.keystonehumanservices.org/kcmhs

759 Crawford Road, Pittsburgh, PA 15237 (412) 364-2001, Toll free 1-888-377-6504

## LIGHT OF LIFE MINISTRIES, INC.

www.lightoflife.org

10 E. North Avenue, Pittsburgh, PA 15212 (412) 258-6100

#### LIFE'SWORK OF WESTERN PA

www.lifesworkwpa.org

1323 Forbes Avenue, Pittsburgh, PA 15219 (412) 471-2600 Supported Employment Services

# MANCHESTER YOUTH DEVELOPMENT CENTER, INC.

www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233 (412) 322-0585
Prevention

#### MERCY BEHAVIORAL HEALTH RENAISSANCE CENTER

908 Penn Avenue, Pittsburgh, PA 15222 (412) 261-5071

**NOTÉ**: Participants must be referred by their mental health care provider.
Psychiatric and social rehabilitation
Supported Employment Services

## MILESTONE CENTERS, INC.,

www.milestonecentersinc.org

712 South Avenue, Pittsburgh, PA 15221 412-731-9707 Supported Employment Services, Social Rehabilitation, Psychiatric Outpatient, Partial Hospitalization

#### MON YOUGH COMMUNITY SERVICES

www.mycs.org.

500 Walnut Street, McKeesport, PA 15132 (412) 675-8480 NOTE: Participants must be referred by their mental health care provider. Psychiatric, social rehabilitation and prevention

Supported Employment Services

# NHS (NORTHWESTERN HUMAN SERVICES)

www.nhsonline.org

665 Rodi Road 2nd floor. Pgh Pa 15235 (412) 793-2065 Offices in: Penn Hills, Downtown and McKeesport

# PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY) <a href="https://www.plea-agency.org">www.plea-agency.org</a>

733 South Avenue, Wilkinsburg, PA 15221 (412) 243-3464

#### PASSAVANT MEMORIAL HOMES

www.passavant.org

100 Passavant Way, Pittsburgh, PA 15238 (412) 820-1010

#### PEOPLES OAKLAND

www.peoplesoakland.org

3433 Bates Street, Pittsburgh, PA 15213 (412) 683-7140
Population served: Single, adult men and women Supported Employment Services

#### PERSAD CENTER, INC.

www.persadcenter.org

5150 Penn Avenue, Pittsburgh, PA 15224 (412) 441-9786, Toll-Free: 1-888-873-7723 Population served: Gay, lesbian, bisexual, transgender persons and individuals with HIV/AIDS

## RESIDENTIAL CARE SERVICES, INC.

www.residentialcare.org/

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221 (412) 271-2990

# RESIDENTIAL RESOURCES, INC.

www.residentialresourcesinc.org/

650 Smithfield Street, Suite 1870, Pittsburgh, PA 15222 (412) 642-9033

#### RESOURCES FOR HUMAN DEVELOPMENT

www.rhd.org

8230 Remington Drive, Pittsburgh, PA 15237 (724) 449-3230 Population served: Persons with mental illness, mental retardation and/or substance abuse concerns Residential programs

#### THREE RIVERS YOUTH

www.threeriversyouth.org

6117 Broad Street, Pittsburgh PA, 15206 (412) 441-5021

Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

#### TRANSITIONAL SERVICES, INC.

www.transitionalservices.org

806 West Street, Homestead, PA 15120 (412) 461-1322

### TRAVELER'S AID SOCIETY OF PITTSBURGH INC.

www.travelersaidpgh.org

343 Boulevard of the Allies, Pittsburgh PA 15222 (412) 281-5474

Population served: Individuals and families in need of transportation assistance

# **TURTLE CREEK VALLEY MH/MR**

www.tcv.net

723 Braddock Avenue, Braddock, PA 15104 412-351-0222 Social Rehabilitation, Outpatient Psychiatric, Partial Hospitalization, Supported Employment Services

#### WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org

services

221 Penn Avenue, Wilkinsburg, PA 15221 (412) 342-2300 Population served: Children and families Developmental, educational, behavioral health and support

# WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC) ADULT EDUCATION AND REHABILITATION PROGRAM

3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213 (412) 246-5854

**NOTE**: Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation

# MENTAL HEALTH DROP-IN CENTERS / CLUBHOUSES\*

#### CHAIN OF HOPE DROP-IN CENTER

611 South Avenue, Pittsburgh, PA 15221 (412) 247-5018

Hours: M, T, Th, Sat and Sun- 9:00 a.m. to 5:00 pm; Wed and Fri., 11:00 a.m. to 5:00 p.m.

#### HOWARD LEVIN CLUBHOUSE

www.howardlevinclubhouse.org

2621 Murray Avenue, Pittsburgh, PA 15217 (412) 422-1850

**\*NOTE**: Participants must be referred by their mental health care provider.

Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

## **HUB DROP-IN CENTER (THE)**

26th Street and Smallman Street, Pittsburgh, PA 15222 (412) 338-0883 Youth 18 to 21 years old. Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

#### MAVERICK DROP-IN

868 Fourth Avenue, New Kensington, PA 15068 (724) 334-2386

#### **NEW HORIZONS DROP-IN CENTER**

616 Lincoln Avenue, Pittsburgh, PA 15202 (412) 766-8060 Hours: Weekdays 9:00 a.m. to 5:00 p.m. Free breakfast and lunch

#### OLIVE BRANCH DROP-IN CENTER

215 Corbet Street, Tarentum, PA 15084 (724) 224-1600

Hours: Call since schedule changes monthly

# MENTAL HEALTH DROP-IN CENTERS / CLUBHOUSES\*

#### PENN AVENUE PLACE CLUBHOUSE

www.mercybehavioral.org

925 Penn Avenue, Floor 6 Pittsburgh, PA 15219 (412) 338-2180

\*NOTE: Participants must be referred by their mental health care provider.

Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

#### TURTLE CREEK DROP-IN CENTER

201 East 18th Avenue, Homestead, PA 15120 (412) 461-3811 x710 Hours: Wednesday through Friday-3:00 p.m. to 6:00 p.m.; Saturday 10:00 a.m. to 5:00 p.m.

#### **WELLSPRINGS**

903 Watson Street, Pittsburgh, PA 15219 (412) 263-2545

Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.; Friday, 10:30 a.m. to 5:00 p.m.

#### MENTAL HEALTH ADVOCACY & RECOVERY SERVICES

# ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222 (412) 325-0369

Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

# ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

## **AUTISM SOCIETY OF PITTSBURGH**

www.autismsocietypgh.org/

#### MENTAL HEALTH ADVOCACY & RECOVERY SERVICES

#### AUTISM SOCIETY OF PITTSBURGH continued...

4371 Northern Pike, Monroeville, PA 15146 (412) 856-7223

Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

## **CONSUMER ACTION RESPONSE TEAM (CART)**

www.namiswpa.org/content/cart/cart.php

105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237 (412) 348-0061 or toll-free 1-888-264-7972 Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

## **DIRECTOR'S ACTION LINE (DAL)**

www.alleghenycounty.us/dhs/dal.aspx

Allegheny County Department of Human Services
One Smithfield Street, First Floor, Pittsburgh, PA 15222
1-800-862-6783 or DAL@alleghenycounty.us [email]
DAL Specialists will address concerns and answer questions about services provided by the Allegheny County Department of Human Services

# **DISABILITY RIGHTS NETWORK OF PA – PITTSBURGH OFFICE** www.drnpa.org

429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505 (412) 391-5225 [voice] or 1-800-692-7443 (412) 467-8940 [TDD] or 1-877-375-7139 [TTY] drnpa-pgh@drnpa.org [email]

## **EDUCATION LAW CENTER - PA**

www.elc-pa.org/

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219 (412) 258-2120

#### MENTAL HEALTH ADVOCACY & RECOVERY SERVICES

# MENTAL HEALTH AMERICA (MHA) OF ALLEGHENY COUNTY www.mhaac.net/

100 Sheridan Square, 2nd Floor, Pittsburgh, PA 15206 (412) 661-7860 or 1-877-391-3820

Population served: Persons affected by mental illness and/or addictive disease

Provides information, referral and legal services

# NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA www.namiswpa.org

105 Baunich Drive, McKnight Plaza, Suite 200 Pittsburgh, PA 15237 (412) 366-3788 or 1-888-264-7972 Education, peer support groups, resources and system advocacy

### **PEAL CENTER**

www.pealcenter.org

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222 (412) 281-4404 or 1-866-950-1040 Provides up-to-date information on disabilities and the special education process and parents' rights. Parent Advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment.

#### PENNSYLVANIA HEALTH LAW PROJECT

www.phlp.org/Website/newcontacts.asp

415 East Ohio Street, Suite 325 Pittsburgh, PA 15212 (412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

# PEER SUPPORT AND ADVOCACY NETWORK (PSAN)

www.peer-support.org/

938 Penn Avenue, Pittsburgh, PA 15222 (412) 227-0402

## PLACES TO START FOR **DRUG AND ALCOHOL SERVICES**

# ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE OF BEHAVIORAL HEALTH

# **Bureau of Drug and Alcohol Services**

One Smithfield Street, Pittsburgh, PA 15222 (412) 350-3328

Hours: Weekdays, 8:30 a.m. - 4:30 p.m. Services: Information and referral only

Residents of Allegheny County who are uninsured

or underinsured

## COMMUNITY CARE BEHAVIORAL HEALTH

1-800-553-7499

Population served: Community Care Behavioral Health (Medical Assistance) members

#### CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER

1860 Centre Avenue, Pittsburgh, PA 15219 (412) 471-9806 Intervention, case management, advocacy

#### OTHER DRUG AND ALCOHOL SERVICES PROVIDERS

#### **ALPHA HOUSE**

www.alphahouseinc.org

435 Shady Avenue, Pittsburgh, PA 15206 (412) 363-4220 Outpatient, residential drug-free rehabilitation

#### CORNELL ABRAXAS GROUP, INC.

www.cornellcompanies.com

North Forest Road Post Office Box #59, Marienville, PA 16239 (814) 459-0618 or (800)352-3402 inpatient adolescent residential drug free rehabilitation

#### **DIVERSIFIED CARE MANAGEMENT**

Executive Commons Building, 110 Roessler Road, Suite 200B, Pittsburgh, PA 15220 (412) 253-1136 Intensive Case Management

#### EAST END COOPERATIVE MINISTRIES

6140 Penn Circle North, Pittsburgh, PA 15206 (412) 345-7150
Prevention

#### **FAMILYLINKS**

www.familylinks.org

Community Support Center 250 Shady Avenue, Pittsburgh PA 15206 (412)924-0385 Outpatient, Intensive Outpatient, Partial Hospitalization

843 Climax Street Pittsburgh, PA 15210 (412) 381-8230 Intervention and Prevention

8930 Frankstown Road, Pittsburgh, PA 15235 (412) 381-8230 Inpatient Non Hospital-Residential Women, Pregnant Women and with Children

# FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.

www.fswp.org

310 Central City Plaza, New Kensington, PA 15068 (724) 335-9883 Student Assistant Program

321 East Fifth Avenue, Tarentum, PA 15084 (724) 226-0664
Population served: Adolescent and adult Outpatient, intensive outpatient

201 Corbett Street, Tarentum, PA 15084 (724) 226-0664 Adult and adolescent Intensive Outpatient, Regular Outpatient

16

#### **GATEWAY REHABILITATION CENTER**

www.gatewayrehab.org/

East—5816-5818 Forbes Avenue, Pittsburgh, PA 15217 (412) 697-0928

Partial hospitalization, outpatient, intensive outpatient

West—Robinson Plaza 3, 6600 Steubenville Pike, Suite 430, Pittsburgh, PA 15205

(412) 766-8700—Executive Offices

North—1360 Old Freeport Rd., Suite 3B, Pittsburgh, PA 15238 (412) 963-7077

Partial hospitalization, outpatient, intensive outpatient

Greentree — 2121 Nobelstown Road, Pittsburgh, PA 15205 Adult and Adolescent Partial Hospitalization, Intensive Outpatient

Monroeville — 4327 Northern Pike, Monroeville, PA 15146 (412) 373-2234

Adult and Adolescent Partial Hospitalization, Intensive Outpatient

North Hills —1659 Route 228, Cranberry Township, PA 16066 (724) 776-4844

Adult and Adolescent Partial Hospitalization, Intensive Outpatient

Pleasant Hills — 500 Lewis Run Road, Suite 121 Pittsburgh PA 15122 (412) 373-2234

Adult and Adolescent Partial Hospitalization, Intensive Outpatient

Aliquippa —100 Moffet Run Road, Aliquippa, PA 15001 (724) 378-4461

Inpatient Non-Hospital Detox. Inpatient Non-Hospital Rehab, Partial Hospitalization, Intensive Outpatient

S. Fayette Township —331 Hickory Grade Road South Fayette Township, PA 15017 Adolescent Half Way House

Moffett—1215 7th Avenue, Suite 313, Beaver Falls, PA 15010 Male Half Way House

Tom Rutter House —100 Moffett Run Road, Aliquippa, PA 15001 (724) 766-8700

## GAUDENZIA ERIE, INC.

COMMUNITY HOUSE 521 W. 7th Street, Erie, PA 16502 (814) 459-5853

Population Served: Pregnant Women and Women with Children Services: Halfway House

Crossroads – 414 W. 5th Street, Erie, PA 16507 (814) 459-4775
Population Served: Adults, Injection Drug Users, Pregnant Women

Services: Inpatient Non-Hospital Detox,

Inpatient Non-Hospital Rehab

Daniel Snow House - 361 W. 5th Street, Erie, PA 16507 (814) 459-4775

Population Served: Adult Males

Services: Halfway House

House of the Crossroads 2012 Centre Avenue, P.O. Box 2548, Pittsburgh, PA 15230 (412) 251-5121

Population Serviced: Adults

Services: Inpatient Non- Hospital Detox,

Inpatient Non-Hospital Rehab

*Wylie Avenue* – 2201-03 Wylie Avenue, Pittsburgh, PA 15219 (412) 709-646

Population Served: Adults

Services: Regular Outpatient Drug Free

#### **GREENBRIAR TREATMENT CENTER**

www.greenbriar.net

East—1928 1/2 Murray Avenue, Pittsburgh, PA 15217 (412) 421-4311

Partial hospitalization, intensive outpatient

West—4955 Steubenville Pike, Pittsburgh, PA 15205 (412) 788-6292

Partial hospitalization, intensive outpatient

North—6200 Brooktree Road, Suite 210, Wexford, PA 15090 (724) 934-8435
Partial hospitalization, intensive outpatient

South—101 Towne Square Way, Suite 221 Brentwood PA 15227 (412) 885-7180 Partial Hospitalization, intensive outpatient

Lighthouse for Men Halfway House —1820 Washington Road Washington, PA 15301 (724) 531-6930 Male Halfway House

Lighthouse for Women Halfway House —1633 Weirch Avenue Washington, PA (724) 222-4753 Female Halfway House

New Kensington —701 Fourth Avenue New Kensington, PA 15068 (724) 339-7180 Partial Hospitalization, Intensive Outpatient

Monroeville — 400 Penn Avenue, Building 4 Monroeville, PA 15235 (412) 829-2103 Partial Hospitalization, Intensive Outpatient

Washington — 800 Manor Drive, Washington, PA 15301 (724) 255-9700 Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab

#### HOLY FAMILY INSTITUTE

www.hfi-pgh.org/

211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206 (412) 361-1083

Adolescent outpatient, HIV/Early Intervention

Shores — 8235 Ohio River Boulevard, Pittsburgh, PA 15202 (412) 766-4030 Adult and Adolescent Case Management, Screening

#### MANCHESTER YOUTH & DEVELOPMENT CENTER

www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233 (412) 322-0585
Prevention

# MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)

www.education.pitt.edu/maps/

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261 (412) 648-7196
Prevention

#### MERCY BEHAVIORAL HEALTH

www.mercybehavioral.org/

Administrative Office —1200 Reedsdale Street, Pittsburgh, PA 15233 (412) 323-4500

Northside — 412 East Commons, Pittsburgh, PA 15212 (412) 323-4500

South Side -330 S. Ninth Street, Pittsburgh, PA 15203 (412) 488-4040

Outpatient, intensive outpatient, partial hospitalization, adolescent outpatient, student assistance programs

5th Avenue — 1945–5th Avenue, Pittsburgh, PA 15219 (412) 281-1375

Adult and Adolescent Partial Hospitalization, Intensive Outpatient, Case Management

925 Penn Avenue, Pittsburgh, PA 15222 (412) 261-5071

Adult and Adolescent Regular Outpatient Drug Free, Intensive Outpatient, Case Management

1945 Fifth Avenue, Pittsburgh, PA 15219 (412) 281-1375

Adult and Adolescent Regular Outpatient Drug Free, Intensive Outpatient, Case Management

## MON YOUGH COMMUNITY SERVICES. INC

www.mycs.org

Administration — 500 Walnut Street, 3rd Floor, McKeesport, PA 15132

Prevention, Student Assistance Program

Crisis and Intake — 606 Locust Street, McKeesport, PA 15132 (412) 675-8300
Prevention, outpatient, intensive outpatient

335 Shaw Avenue, McKeesport, PA 15132 (412) 675-8855

Population Served: Adult, Adolescent

Services: Regular Outpatient Drug Free, Intensive Outpatient, Case Management

### **OUTREACH TEEN AND FAMILY SERVICES**

www.outreachteen.org

666 Washington Road, Pittsburgh, PA 15228 (412) 561-5405

Population served: youth ages 12 to 21 years and their families. Intake, assessment and referral

# PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER) <a href="https://www.power-recovery.com/">www.power-recovery.com/</a>

# **POWER Administrative Office**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-7535

E-mail: powerorg@power-recovery.com

Services: Intervention, Partial Hospitalization, Regular Outpatient Drug Free, Intensive Outpatient, Case Management

## POWER CONNECTION

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-7535

E-mail: connection@power-recovery.com

Population Served: Women, Women with Children, Women

released from incarceration

Services: Assessment, Referral, and Mentoring Services

## **POWER HOUSE**

7445 Church Street, Pittsburgh, PA 15218 (412) 271-0500 x112

E-mail: powerhouse@power-recovery.com

Residential treatment program

Population Served: Women and Women with Children

Services: Residential Treatment Program

#### **POWER NEWDAY**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-8755

E-mail: newday@power-recovery.com

Partial hospitalization

Population Served: Women and Pregnant Women

Services: Regular Outpatient, Partial Hospitalization, Intensive

Outpatient

# POWER OP/IOP

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-7535 E-mail:poweriop@power-recovery.com Outpatient and intensive outpatient

#### **POWER REINTEGRATION**

7501 Penn Avenue, Pittsburgh, PA 15208 (412) 243-8707

E-mail: reintegration@power-recovery.com

Referral and mentoring services for incarcerated women

#### **PERSAD**

www.persadcenter.org/

5150 Penn Avenue, Pittsburgh, PA 15224 (412) 441-9786
Outpatient, intensive outpatient

## PREVENTION POINT PITTSBURGH

www.pppgh.org/

907 West Street, Fifth Floor, Wilkinsburg, PA 15221 (412) 247-3404 Intervention

#### PROGRAM FOR OFFENDERS

The Manor Building 564 Forbes Suite #930 Pittsburgh, PA 15219 (412) 535 4310 or (412) 535-4343 Inpatient, non-rehabilitation

## PYRAMID HEALTH CARE, INC.—BIRMINGHAM TOWERS

www.pyramidhealthcarepa.com/

South—2100 Wharton Street, #321, Pittsburgh, PA 15203 (412) 481-1922
Outpatient, intensive outpatient

North—4447 Gibsonia Road, Gibsonia, PA 15044 (724) 443-3220 Adolescent residential

East—Pyramid Supportive Housing for Men at Lafayette Square 1907 Hanover Street, #10, Swissvale, PA 15218 (412) 271-1828

Pyramid Supportive Housing for Women 1937 Delaware Street, #303, Swissvale, Pa 15218 (412) 371-3100

Pyramid Transitions 306 Penn Avenue, Wilkinsburg, PA 15221 (412) 241-5341 Residential drug-free rehabilitation, detoxification

Pine Ridge – 13505 S. Eagle Valley Road Tyrone, PA 16686 (814) 684-1373 Adolescent Halfway House

23

Altoona – 830 Sixth Avenue, Altoona, PA 16602 (888) 694-9996 Adult Halfway House

Altoona – 901 Sixth Avenue, Altoona, PA 16602 (888) 694 -9996 Adult Halfway House

#### RENEWAL, INC.

www.renewalinc.com/pages/home.php

601 Grant Street, Fifth Floor, Pittsburgh, PA 15219 (412) 697-0010 Administrative Office

704 Second Avenue, Pittsburgh, PA 15219 (412) 697-0880 Outpatient Services

704 Second Avenue, Pittsburgh, PA 15219 (412) 690-0110
Residential drug-free rehabilitation
Population served: Adults

700 Fifth Avenue, Pittsburgh, PA 15222 (412)-697-0880 Services: Outpatient Drug Free

#### SALVATION ARMY HARBOR LIGHT CENTER

865 West North Avenue, Pittsburgh, PA 15233 (412) 231-0500 Intensive outpatient, outpatient, residential services, HIV/Early Intervention

#### SOJOURNER HOUSE

www.sojournerhousepa.org/

5460 Penn Avenue, Pittsburgh, PA 15206 (412) 441-7783 Residential drug-free rehabilitation for women and their children

#### SOJOURNER MOMS II

www.sojournerhousepa.org/moms/momsHome.asp

5460 Penn Avenue, Pittsburgh, PA 15206 (412) 441-7783 Intervention

## TADISO, INC.

www.tadiso.org/

1425 Beaver Avenue, Pittsburgh, PA 15233 (412) 322-8415
Methadone treatment, outpatient, partial hospitalization

## **TURTLE CREEK ALTERNATIVES**

www.tcv.net/

East—1800 West Street, Homestead, PA 15120 (412) 461-4100
Prevention, School Assistance Program (SAP)

1705 Maple Avenue, Homestead, PA 15120 (412) 464-1522
Prevention, School Assistance Program (SAP)

South—70 S. 22nd Street, Pittsburgh, PA 15203 (412) 381-2100 Outpatient, intensive outpatient, intervention

# UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC), WPIC, ADDICTION MEDICINE SERVICES

www.wpic.upmc.com/addictionsvcs.htm

1835 Centre Avenue, Pittsburgh, PA 15219 (412) 586-2570 Prevention, student assistance programs

# **UPMC-Center for Psychiatric and Chemical Dependency Services**

3501 Forbes Avenue, Pittsburgh, PA 15213 (412) 246-5935

Outpatient, intensive outpatient, partial hospitalization

#### **UPMC Perinatal Addiction Services**

3501 Forbes Avenue, Pittsburgh, PA 15213 (412) 246-5935
Outpatient, intensive outpatient, partial hospitalization

## **UPMC - Narcotics Addiction Treatment Program**

6714 Kelly Street, Pittsburgh, PA 15208 (412) 363-7383 Methadone maintenance, HIV/Early Intervention

#### WPIC - Addiction Medicine

1835 Centre Avenue, Pittsburgh PA 15219 412-246-5376 Outpatient

# **Wpic Community Offender Treatment Alternative (Cota)**

1835 Centre Avenue, Pittsburgh, PA 15219 (412) 261-2290 Adolescent Regular Outpatient Drug Free, Case Management Prevention

#### **UPMC MERCY DETOXIFICATION**

1400 Locust Street, Pittsburgh PA 15219 (412) 232-4080

#### WESLEY SPECTRUM SERVICES

www.wesleyspectrum.org/

221 Penn Avenue, Wilkinsburg, PA 15221 (412) 342-2300 Intervention, outpatient, intensive outpatient

#### WHITE DEER RUN/COVE FORGE, INC.

www.whitedeerrun.com

1000 South Market, Suite E, Bloomsburg, PA 17815 1-800-797-6237

www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php

2500 Jane Street – Second Floor (412) 431-3363 Outpatient, intensive outpatient

Williamsburg – 202 Cove Forge Road, Williamsburg, PA 16693 Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab, partial Hositalization

624 Broad Street, Johnstown, PA 15906 (814) 539-0836 Halfway House

538 Main Street, Johnstown, PA 15901 (814) 536-2071 Halfway House

901 Westminster Drive, Williamsport, PA 17701 (570) 321-6127
Partial Hospitalization for Pregnant Women

3360 White Deer Run Road, P.O. Box 97, Allenwood, PA 17810 (570) 538-2567 Adult and Adolescent Inpatient Non-Hospital Detox, Inpatient

Non-Hospital Rehab

#### ADVOCACY AND RECOVERY

#### YMCA COUNSELING CENTER

www.ymcaofpittsburgh.org/branch.asp?id=16

7140 Bennett Street, Pittsburgh PA 15208 (412) 243-2900 Intervention, prevention

#### DRUG AND ALCOHOL ADVOCACY SERVICES

# ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)

www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222 (412) 325-0369

Population served: Persons who are interested in promoting and using recovery principles and practices.

Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

# ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

www.ahci.org/html/consumers.php

1-877-787-2424

# COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)

100 Ross Street, Pittsburgh, PA 15219 (412) 281-3752

# **CONSUMER ACTION RESPONSE TEAM (CART)**

www.namiswpa.org/content/cart/cart.php

105 Braunlich Drive, Suite 350A, Pittsburgh, PA 15237 (412) 281-7333, or toll free 1-800-300-6026 Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider

## DRUG AND ALCOHOL ADVOCACY SERVICES

## **DIRECTOR'S ACTION LINE (DAL)**

www.alleghenycounty.us/dhs/dal.aspx

One Smithfield Street, First Floor, Pittsburgh, PA 15222 Allegheny County Department of Human Services 1-800-862-6783

Email: DAL@alleghenycounty.us

# MENTAL HEALTH AMERICA (MHA) OF ALLEGHENY COUNTY www.mhaac.net/

100 Sheridan Square, 2nd Floor, Pittsburgh, PA 15206 (412) 661-7860 or 1-877-391-3820 Population served: Persons affected by mental illness and/or

addictive diseases

Information, referral and legal services

# MESSAGE CARRIERS OF PENNSYLVANIA, INC.

www.messagecarriersofpennsylvania.org

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206 (412) 361-0142

#### ONALA CLUB

1625 West Carson Street, Pittsburgh, PA 15219 (412) 471-8797 Recovery Support Services

## **EMERGENCY SHELTER PROVIDERS**

#### **ALLE-KISKI HOPE CENTER**

www.akhopecenter.org/

P.O. Box 67, Tarentum, PA 15084 (724) 224-1100

Population served: Women and women with children

# **BETHLEHEM HAVEN (MIRYAM'S)**

www.bethlehemhaven.org

Fifth Avenue Commons 905 Watson Street, Pittsburgh, PA 15219 (412) 391-1348

Population served: Single women

Overnight shelter, transitional housing, and permanent supportive housing, mental health and medical clinic, profes sional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

#### EAST END COOPERATIVE MINISTRIES

www.eecm.org

6140 Penn Circle North, Pittsburgh, PA 15206 (412) 361-5549

Population served: Adult men ages 18 and up, prevention

#### FAMILYLINKS DOWNTOWN OUTREACH SHELTER

www.familylinks.org

1601 Fifth Avenue, Pittsburgh, PA 15219 (412) 471-6160

Population served: Youth under 21 years, prevention

#### **LIGHT OF LIFE MINISTRIES**

www.lightoflife.org

10 East North Avenue, Pittsburgh, PA 15212 (412) 258-6100

Population served: Men-only overnight shelter—bed sign-up 4:00p.m. to 4:30 p.m.

Food service: ALL who are hungry—men, women, children — Breakfast 8:00 a.m. and Dinner 5:00 p.m.

# **EMERGENCY SHELTER PROVIDERS**

#### ORR COMPASSIONATE CARE

www.pghpresbytery.org/mission\_agencies/miss\_files/orrCompassion.htm

6023 Harvard Street, Pittsburgh, PA 15206 (412) 362-3550

Population served: Single men and women ages 18 and up

Provides 24-hour respite

Referral from a community agency required

## PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES

www.northsidecommonministries.org/programs.htm

1601 Brighton Road, Pittsburgh, PA 15212

(412) 323-1163—Administration

(412) 321-4272-Shelter

Population served: Single men

#### SALVATION ARMY

www.use.salvationarmy.org

700 Bell Avenue, Carnegie, PA 15106

(412) 446-1500

Population served: Single women, women or men with children,

and youth (18 to 21 years)

# SALVATION ARMY/ NORTHSIDE CORP.

100 West North Avenue, Pittsburgh, PA 15212

(412) 321-0290

Population served: Single, adult men and women

Day Shelter: Weekdays, 9:00 a.m. - 2:15 p.m.

Breakfast and lunch served: M, W, F

#### WOMEN'S CENTER AND SHELTER

Pittsburgh, PA 15224 (412) 687-8017

Population served: Victims of domestic violence

with or without children

## **EMERGENCY SHELTER PROVIDERS**

## WOMANSPACE EAST, INC.

Pittsburgh, PA 15230 (412) 765-2661

Population served: Single women, women with children

Hours: 24 hours a day /7 days a week

# WOMANSPLACE, INC.

www.womansplace.org

McKeesport, PA 15134 (412) 678-4616

Population served: Victims of domestic violence and their children

#### WOOD STREET COMMONS SHELTER

301 Third Avenue, Pittsburgh, PA 15222 (412) 765-3302

Population served: Single men and women age 18 years and over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

#### YMCA OF MCKEESPORT

www.ymca.net/maps/profile.aspx?assn=5697

523 Sinclair Street, McKeesport, PA 15132 (412) 664-9168

Population served: Single men, women and youth (18 to 21 years)

PHONE NUMBERS FOR ALLEGHEN	NY COUNTY DHS
Department of Human Services	412-350-5701
	TDD: 412-473-2017
Area Agency on Aging	412-350-5460
Office of Behavioral Health	412-350-4456
Office of Children, Youth & Families	412-350-5701
Office of Community Services	412-350-6611
Office of Intellectual Disability	412-253-1399
Allegheny Link to Aging and	
Disability Resources	1-866-730-2368
	TTY: 412-350-5205

#### **PHONE NUMBERS** FOR ALLEGHENY COUNTY DHS

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

# **Community Care Behavioral Health**

One Chatham Center, 112 Washington Place, Pittsburgh, PA 15219 1-800-553-7499

re:solve Crisis Network — 1-888-7-YOU-CAN (1-888-796-8226): This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider's office.

Behavioral Health Emergency Services: Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

The Warmline: 1-866-661-WARM (9276)

Provides emotional support.

#### MENTAL HEALTH SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County. Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

**Diversion and Stabilization (DAS):** Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

**Family-Focused Solution Based (FFSB:)** In-home intervention structured to meet the treatment and support services needs of both parents and child.

**Family Based Mental Health (FBMH):** Provides intensive in-home interventions designed to prevent out-of-home placement.

**Multi-systemic Therapy(MST)**: A multifaceted, short term, home and community based intervention for families of youth with severe psychosocial and behavioral problems.

Behavioral Health Rehabilitation Services Children/Adolescents (BHRS): Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child's receiving of services in the least restrictive setting possible.

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consultant up to 6 hours/week delivered in the same manner as Behavioral Health Rehabilitation Services.

**Outpatient Treatment Services:** A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

**Partial Hospital Program:** Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

**Short-Term Inpatient Services:** Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

Extended Acute Care: Intensive psychiatric/behavioral health interventions 24 hours a day /7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

Community and Outreach Services: Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

34

Community Treatment Team (CTT): A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. For individuals who are not able to benefit from traditional community mental health and drug and alcohol services. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions.

**Psychiatric and Social Rehabilitation Services:** Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. **NOTE:** Participants must be referred by their mental health care provider.

**Residential Treatment Facility (RTF):** Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.

Residential Services: Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as, community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR); Host Homes.

Service Coordination (formerly known as Case Management): Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

Justice Related Services (formerly Forensic Services): 412-350-7337. Provides mental health assessment, support and services for persons with mental illness as well as drug and alcohol assessment and services in the county jail. Services include: Pre-and Post-booking Diversion, Justice Related County Support Services, Mental Health Court and Drug Court and Justice Related State Support Program.

#### MENTAL HEALTH SERVICES FOR ADULTS. ADOLESCENTS AND CHILDREN

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a "work day" model.

**NOTE:** Participants must be referred by their mental health care provider.

## DRUG & ALCOHOL SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

The Allegheny County Bureau of Drug and Alcohol Services provides supports, through a variety of community-based agencies, and recovery-oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs while utilizing the strengths of individuals and families, to assist people in treatment and recovery to live successfully in their community.

Non-Emergency Drug and Alcohol Questions: 412-350-3328, TTY/TDD 412-350-3467 Weekdays 8:00 a.m.- 4:00 p.m. (After 4:00 p.m. or weekends, call "After Hours Access to Drug and Alcohol Services, below)

# After Hours Access to Drug and Alcohol Services:

(Call 1-800-553-7499) Toll-free number is staffed by professional behavioral health counselors who can assist with accessing drug and alcohol services 24 hours/day, 7 days/week. Community Care Behavioral Health is the behavioral health managed care organization for Allegheny County Medical Assistance recipients and can also assist uninsured Allegheny County residents with information about available services and offer referrals to a wide continuum of drug and alcohol treatment services and providers.

An after-hours drug and alcohol engagement center is also available for individuals who experience a crisis involving substance use at re:solve, the Allegheny County crisis network located at 333 N. Braddock Ave., or 1-888-796-8226

The Warmline 1-866-661-WARM (9276) For emotional support.

# Message Carriers of Pennsylvania, Inc.

www.messagecarriersofpennsylvania.org
After hours Telephone Recovery Support Helpline
(412) 463-7006 from 5:00 pm-12:00 am

**Prevention Services:** Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

**Intervention services:** Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

Student Assistance Program (SAP): This secondary school program facilitates early identification and intervention for students who are experiencing difficulties in school due to mental health, substance use, and other behavioral health problems. Consultants from DHS contracted Drug and Alcohol, and Mental Health; Service Providers meet with school staff and participate in case reviews of students referred to the program. The consultants also provide student screenings for behavioral health problems, and ensure students and family members gain access to treatment and other services.

**Detoxification Services:** Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

Outpatient Treatment Services: A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

Partial Hospitalization: Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.